



Serving the Seamless Gutter Industry Since 1972

Dealer General Terms and Conditions of Sale

Invoice and Credit Terms

1. Net 30 days, from the date of the invoice to established accounts.
2. All payments and credit memos apply to the oldest invoices.
3. Returned checks must be replaced with cash or certified funds plus a \$40 handling fee.
4. A returned check could cause your account to be placed on Cash Only status.

Prices

1. Prices are subject to change without notice, however, when possible we will inform you of changes prior to the effective date of the changes.

Damage or Shortage

1. Claims for shortages or damaged material where the freight carrier is at fault are to be made to the freight carrier.
2. Shortages due to an error on the part of Senox must have proof of shortage and must be reported immediately for adjustment.

Claims

1. Customers should inspect material on arrival and report any defects promptly.
2. We are not responsible for any claims, labor, or damages resulting from the misuse or inability to use products sold.
3. We are responsible only to the extent of material supplied. Such material must be made available for our inspection. We will adjust the matter fairly and promptly.

Returns

1. Returns, for any reason, must be authorized by us in advance and shipped freight prepaid by the customer. Full credit (based on full carton price) less a 20% restocking charge will apply on stock items.
2. Any material being returned damaged will not be credited.
3. Under no circumstance will returns be accepted on spin coil.
4. Returned merchandise over 90 days old will be considered at scrap value or returned at customer expense.

Freight

1. In areas not serviced by branch deliveries, freight is prepaid within a 300 mile radius for purchases of \$1000.
2. For customers with projects outside the 300 mile radius, freight is prepaid on purchases of \$5000.